



**Prudential** | **GARY GREENE**  
**REALTORS®**

*Vacation Rentals*

## **F.A.Q.**

**Q. – What is the minimum age requirement to reserve a property?**

**A. –** You must be 25 years of age to rent a property.

**Q. – Where are you located and how do I get to your office?**

**A. –** We are located at 13450 FM 3005. If using a GPS device or Google Maps to get here, please use the following address: 13450 Termini San Luis Pass Rd., Galveston Tx 77554. When coming from Houston, take the 61<sup>st</sup> Exit, turn Right on 61<sup>st</sup> and head to the Seawall. Take a Right at the Seawall and travel approximately 9 miles West. We are on the Right side of the road, directly after 11 Mile Rd. - Look for the Prudential sign!

**Q. – What kitchen amenities are provided?**

**A. –** Every property is equipped with: dishes, cups, silverware, cooking utensils, pots and pans, coffee pot and microwave. If you plan on baking or cooking something that will require a specific size pan or pot, we recommend bringing it with you in case the property does not have one. Some properties provide blenders but we cannot guarantee each property will have one available.

**Q. – Do I need to bring bathroom supplies?**

**A. –** We will get you started with one roll of toilet tissue and trash can liners in each receptacle, however, you will be responsible for further tissue, soaps, shampoo, conditioner, etc.

**Q. – Does the property come with linens?**

**A. –** Yes! We provide you a set of sheets for each bed, bath towels, hand towels, wash clothes and kitchen cup towels. We also make all standard beds before your arrival. You will be responsible for bringing your own beach towels.

**Q. – Will the property have a BBQ grill?**

**A. –** All vacation homes are equipped with a standard charcoal grill. Condos typically have community grills available on site. You will need to bring your own charcoal and lighter fluid.

**Q. – How many vehicles can we have parked at the property?**

**A. –** We ask that no more than 4 vehicles are parked at or around the property at one time. If you plan on having more than 4 vehicles at the property at any given time please let us know if advance so we can inform our patrol service.

**Q. – Do you provide Travel Insurance and if so, what does it cover?**

**A. –** Yes. We build in travel insurance costs into the all inclusive rates you see online. Travel Insurance is provided through Travel Guard and covers trip delays, cancellation, medical expenses and more. For more details please contact Travel Guard direct 1-888-409-7749 & reference product # 008085.

**Q. – Is there a place to rent golf carts and other beach supplies?**

**A. –** We have flyers available at check in for a local West End company that specializes in beach rentals of golf carts, kayaks and more!